

So, I'm Jess and I'm a Senior Audiologist as well as a Store Manager at Amplifon.

When you come in, one of our professional Audiologists will sit you down, make sure you're comfortable, and we just want to get to know you a little bit better and understand how we can best help meet your hearing needs. Then, we'll conduct the hearing test. Obviously look into your ears and make sure there's no wax or obstructions there. And then from there based on the results we'll explain it to you in a way that's meaningful and then make our relevant recommendations to you accordingly of course at the end of it, if it's necessary.